

February 25, 2025

3-YEAR LIMITED SUPERSTEER WARRANTY

1. WARRANTY

1a. WARRANTY OF CONFORMITY AT TIME OF SALE

SUPERSTEER warrants that at the time of sale their products will be free from defects in material and manufacture and will conform to SUPERSTEER'S specifications.

1b. CONDITIONAL 3-YEAR LIMITED WARRANTY

In addition to the preceding Time-of-Sale Warranty, if the Product Registration form at <https://supersteerparts.com/warranty-registration> is completely and accurately filled out within thirty (30) days of purchase, SUPERSTEER will provide a 3-Year Limited Warranty for their Pickup Idler Arms (SS20608, SS20615), Pitman Arms (SS20609, SS20610, SS20622), and Tie Rods (SS28559, SS28723), that after sale they will remain in good working order for 3 years from the purchase date, PROVIDED THAT the product is installed and maintained in accordance with SUPERSTEER'S instructions and is not subjected to: (a) alteration or unauthorized repairs or repairs by anyone other than a SUPERSTEER -authorized service center, (b) misuse, abuse (including but not limited to installation on vehicles with modified suspension), commercial use, or improper maintenance, (c) Acts of God (including without limitation hurricanes, tornadoes, floods, or other severe weather or natural phenomena), (d) failures due to products not supplied by SUPERSTEER, or (e) other treatments, uses, or installations for which the product was not intended. This warranty extends only to the first retail purchaser-consumer of the product and is not transferable.

2. DISCLAIMER OF OTHER WARRANTIES

The preceding warranties are the exclusive and sole express warranties given by SUPERSTEER. They supersede any prior, contrary, or additional representations, whether oral or written. No agent, representative, dealer or employee has the authority to alter or increase the obligations or limitations of this warranty. Any implied warranties, including the WARRANTY OF MERCHANTABILITY and any WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, are limited in duration to thirty days or the term of the applicable express warranty provided above, whichever is longer. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

3. EXCLUSIVE REMEDY FOR ANY NONCONFORMITIES

If during the applicable Warranty Period, the product does not conform to the preceding Warranties, notify SUPERSTEER as provided below, and within a reasonable time SUPERSTEER will provide replacement components for any nonconforming or defective product or components. SUPERSTEER may require the original component(s) to be shipped back for evaluation before shipping out replacements. SUPERSTEER will, at its option, (a) use new and/or reconditioned parts to provide replacement products, (b) use parts or products of original or improved design in the replacement. All replaced products and all parts removed from repaired products become the property of SUPERSTEER and must be returned to SUPERSTEER. SUPERSTEER will not provide, and will not be liable for, labor, costs of removal or reinstallation of components, disposal, shipping, freight, taxes, or other incidental charges.

4. RETURN/WARRANTY CLAIM PROCESS

For any breach of warranty, the Owner must telephone SUPERSTEER at 1-888-898-3281 or email sales@supersteerparts.com within thirty (30) days after discovering the nonconformity. Do not return any product without first contacting SUPERSTEER and getting a return authorization number. Returned products must include the return authorization number and a copy of the original invoice, bill or other proof of the date of purchase. The date of purchase must coincide with the original warranty registration on file. SUPERSTEER will authorize (a) shipment of the product to the Owner or (b) repair or replacement at the nearest warranty service center—in both cases with shipping at Owner's expense. SUPERSTEER may require the original component(s) to be shipped back for evaluation before shipping out replacements. To expedite shipment of replacement product, the Owner may purchase a new replacement from SUPERSTEER prior to SUPERSTEER's receipt of the original nonconforming product, and SUPERSTEER will issue credit back to the Owner for the purchase price upon SUPERSTEER's receipt of the original product. Compliance with the requirements of this paragraph is a condition to coverage under the Warranty: if these requirements are not complied with, SUPERSTEER will have no obligation to provide any remedy for any breach of warranty.

5. DISCLAIMER OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

IN NO EVENT SHALL SUPERSTEER BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NONDELIVERY OR FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

6. APPLICABLE LAW

This Warranty will be interpreted, construed, and enforced in all respects in accordance with the laws of the State of Oregon, without reference to its choice of law rules. The U.N. Convention on Contracts for the International Sale of Goods will not apply to this Warranty.

7. SEVERABILITY

If any provision of this warranty is found to be invalid or unenforceable, then the remainder shall have full force and effect, and the invalid provision shall be partially enforced to the maximum extent permitted by law to effectuate the purpose of the agreement.

8. ADDRESS FOR NOTICES TO SUPERSTEER

SuperSteer, 458 Redwood Hwy, Grants Pass Oregon 97527

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

SuperSteer reserves the right to revise the above Warranty Policy without prior notice.